

#### STD-03215 Ph-253267/9800043510

#### Nahata Jogendranath Mondal Smriti Mahavidyalaya

P.O.- Nahata, North 24 Parganas, PIN-743290 Affiliated to West Bengal State University E-mail: <a href="mailto:info.nahatajnmsm@gmail.com">info.nahatajnmsm@gmail.com</a> Website: <a href="www.nahatajnmsm.ac.in">www.nahatajnmsm.ac.in</a>



ESTD: 1985

# ISO 9001:2015 and ISO 14001:2015 Certified Institute

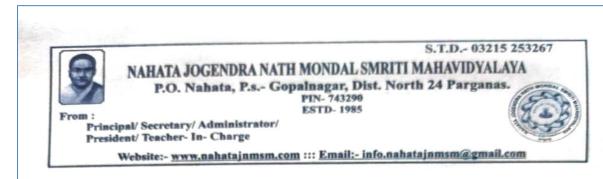
# 5.1.4 The Institution adopts the following for redressal of student grievances including sexual harassment and ragging cases

File Description (DVV): Supporting Doument (if any)

# **Table of Contents**

Contents	Page No.
Minutes of Internal Complaints Committee (ICC)	2-9
Minutes of Anti-Ragging Committee	10-23
Minutes of Greevance Redressal Cell	24-38

# **Description: Internal Complaints Committee (ICC)**



Ref. No.....

Date 27/06/2023

## INTERNAL COMPLAINT COMMITTEE

SL.	NAME	DESIGNATION	POSITION
1	Smt. Sriparna Datta	Associate Professor	Chairperson
2	Smt. Shrabanti Sarkar	Assistant Professor	Faculty Member
3	Dr. Chumki Ghosh	Assistant Professor	Faculty Member
4	Sri. Pradip Sarkar	NTS	Member
5	Sri. Tapanangshu Sarkar	NTS	Member
6	Sri. Palasendu Ray	Director, Lighthouse Society	External Member

P. Swan 27fosf23
SIGNATURE OF THE PRINCIPAL

DR. PAPUN BISWAS PRINCIPAL NAHATA J.N.M.S, MAHAVIDYALAY NAHATA, NORTH 24 PGS. W.B.

# **Minutes of Internal Complaints Committee (ICC)**

## **Description:1**

# Meeting of ICC, Notice, Resolution and Action Taken

এস. জি. এস. ওয়াই / এস.এইচ.জি।	ইং-এর নে	গ্রাম উন্নয়ন কমিটি ক্লাব / সমিতি
ক্রমিক সংখ্যা		তারিখ
মহাশ্য / মহাশ্যা,		*
আগামী লাইব্রেরীর অফিস গৃহে অত্র সমিতির/ক্লাবের/গ	ারসাল, বেল	
ও নিমুলিখিত বিষয় সম্বন্ধে আলোচনা করা হ	ইবে । আপনার উপস্থিতি আব	শ্যকার । 
		9
Ref. No 1/2020-21	e.	
Date: 26th March 2021		
Date: 26 March 2021	••••	
	<b>Notice</b>	
A meeting of Internal Complain		
2021 at 2:00 pm on Google Mee	t platform on the fo	ollowing agenda.
Agenda		
1. To discuss the role and fu	oction of Internal C	Complaints Committee
<ol><li>To discuss the process of Committee</li></ol>	odging complain w	ith Internal Complaints
3. Miscellaneous		N.
		Presiding Officer

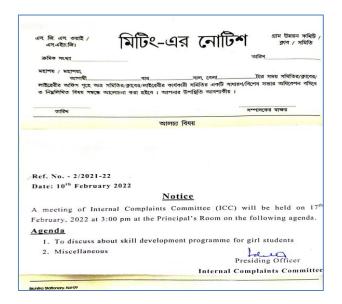
#### The Principal Sir is requested to circulate the process of lodging complaint Minutes of Meeting with the ICC among the students. The contact number and email id of ICC Internal Complaints Committee Presiding Officer is to be displayed in the college notice board. Dated: 6th April 2021 All members of the Internal Complaints Committee discuss the given agenda and the following resolutions were taken unanimously by the members There being no other issue to be discussed the meeting ended with vote of present: thanks to the Chair. Smt. Sriparna Datta, Presiding Officer Dr. Chumki Ghosh Action taken 1. The role and functions of Internal Complaints Committee have been Sri Tapanangshu Sarkar Sri Palasendu Ray circulated among all students. 2. The process of lodging complaint, the contact number and email id of genda- I C is formed by UGC and Bishakha Commission guidelines on 16th March ICC Presiding Officer have been displayed in the college notice board. 21 to create a safe and secure teaching learning environment for the girl dents in the institution. Principal Sir is requested to circulate the role and Aghil Principal Nahata J.N.M.S. Mahavidyalay Nahata, North 24 Parganas ctions of the ICC among all students. Aghre Principal Nahata J.N.M.S. Mahavidyalaya Nahata, North 24 Parganas.

# Meeting of ICC, Notice, Resolution and Action Taken

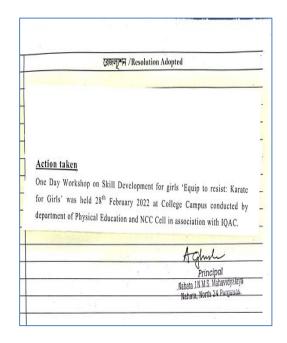
এস. জি. এস. ওয়াই / এস.এইচ.জি।	মিটিং-এ	র নোটিশ	গ্রাম উন্নয়ন কমিটি ক্লাব / সমিডি
ক্ৰমিক সংখ্যা			তারিখ
মহাশয় / মহাশয়.			
· Ourse	বার	সাল, বেলা	টার সময় সমিতির/ক্লাবের/
লাইব্রেরীর অফিস গৃহে অত্র :	সমিতির/ক্লাবের/লাইব্রেরীর কার্যব	ফারী সমিতির একটি সাধারণ <i>/</i>	বিশেষ সভার অধিবেশন বসিবে
ও নিমুলিখিত বিষয় সম্বন্ধে ত	মালোচনা করা হইবে। আপনা	র উপস্থিতি আবশ্যকীয় ।	
তারিব		Contract Contract	সম্পাদকের স্বাক্ষর
Ref. No 1/2021-22	22		
Date: 9th November	r 2021		
	Not	<u>ice</u>	
A meeting of Interna	al Complaints Comm	nittee (ICC) will b	be held on 16 <sup>th</sup>
November, 2021 at 3	:00 pm on Google	Meet platform on	the following
agenda.			
Agenda			
1. To discuss abo	out Health and Hygi	ene programme	
2. Miscellaneous			٨
			0 00
		Dr	esiding Officer

#### Minutes of Meeting Internal Complaints Committee Dated: 16th November 2021 রেম্বলুশন /Resolution Adopted All members of the Internal Complaints Committee discuss the given agenda and the following resolutions were taken unanimously by the members present: Principal Smt. Sriparna Datta, Presiding Officer Dr. Chumki Ghosh One day Workshop on Women Health Hygiene was held on 21st December Sri Pradip Sarkar 2021 at College Campus conducted by December 2021 conducted by CSCT Sri Tapanangshu Sarkar Welfare Association (NGO) in collaboration with Women Cell and IQAC. Sri Palasendu Ray Programme on Women's Health Hygiene will be held on 21st December 2021 conducted by CSCT Welfare Association (NGO) in collaboration with Women Cell and IQAC. Mahata J.N.M.S. Mahavidyalaya Nahata, North 24 Parganas There being no other issue to be discussed the meeting ended with vote of thanks to the Chair.

# Meeting of ICC, Notice, Resolution and Action Taken

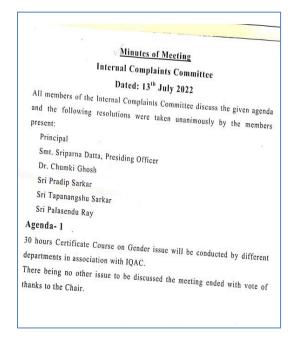


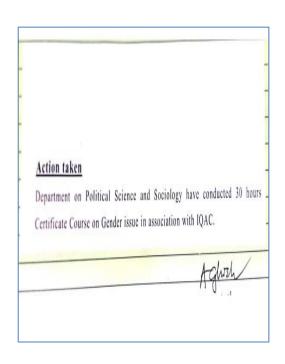
# Internal Complaints Committee Dated: 17th February 2022 All members of the Internal Complaints Committee discuss the given agenda and the following resolutions were taken unanimously by the members present: Principal Smt. Sriparna Datta, Presiding Officer Dr. Chumki Ghosh Sri Pradip Sarkar Sri Tapanangshu Sarkar Sri Tapanangshu Sarkar Sri Palasendu Ray Agenda- 1 Programme on Skill Development for girls will be held on 28th February 2022 conducted by department of Physical Education and NCC Cell in association with IQAC. There being no other issue to be discussed the meeting ended with vote of thanks to the Chair.



# Meeting of ICC, Notice, Resolution and Action Taken

এস জি. এস. ওয়াই / মিটিং-এর নে	श्रीम जिल्लान क्रांव / अ
ক্ৰমিক সংখ্যা	তারিখ
মহাশ্য / মহাশ্যা	
আণামী নাৰ নাৰ সাণ নাৰ	দটি সাধারণ/বিশেষ সভার অধিকেল
তাবিধ	সম্পাদকের স্বাক্তর
ate: 6 <sup>th</sup> July 2022 <u>Notice</u>	
nte: 6 <sup>th</sup> July 2022  Notice  Meeting of Internal Complaints Committee (ICC)	vill be held on 12 <sup>th</sup> tol
ef. No 1/2022-23  ate: 6 <sup>th</sup> July 2022  Notice  meeting of Internal Complaints Committee (ICC) of 22 at 3:00 pm at the Principal's Room on the follo	vill be held on 12 <sup>th</sup> tol
Notice  Meeting of Internal Complaints Committee (ICC) of the principal's Room on the follo	vill be held on 13 <sup>th</sup> Jul wing agenda.





# Meeting of ICC, Notice, Resolution and Action Taken

এস জি. এস ওয়াই / এস এইচ.জি।	মিটিং-এর নোটিশ গ্রাম উলয়ন কমিটি
ক্রমিক সংখ্যা	তারিশ
	নাব <u>শাল, বেলা</u> টার সময় সমিতির/ক্লাকের মিতিব/ক্লহ্বয়/লাইরেরীর কার্যকারী সমিতির একটি সাধারণ/বিশেষ সভার অধিবেশন বসিবে মেশাসনা করা হাইবে। আপনার উপস্থিতি আবশাকীয়।
তাবিং	সম্পাদকের বাক্তর
	थाना विषय
Ref. No 2/2022-23	
Ref. No 2/2022-23 Date: 15 <sup>th</sup> November	- 2022 <u>Notice</u>
Date: 15 <sup>th</sup> November  A meeting of Interna	Notice  al Complaints Committee (ICC) will be held on 22 <sup>n</sup>
Date: 15 <sup>th</sup> November  A meeting of Interna	Notice  al Complaints Committee (ICC) will be held on 22 <sup>n</sup>
Date: 15 <sup>th</sup> November  A meeting of Internation  November, 2022 at 3:	Notice
Date: 15 <sup>th</sup> November  A meeting of Internation  November, 2022 at 3:0  Agenda	Notice al Complaints Committee (ICC) will be held on 22" 00 pm at the Principal's Room on the following agenda.
Date: 15 <sup>th</sup> November  A meeting of Internation November, 2022 at 3:0  Agenda  1. To discuss about	Notice al Complaints Committee (ICC) will be held on 22" 00 pm at the Principal's Room on the following agenda. t about Health and Hygiene programme
Date: 15 <sup>th</sup> November  A meeting of Internation November, 2022 at 3:0  Agenda  1. To discuss about	Notice  al Complaints Committee (ICC) will be held on 22 <sup>n</sup> 00 pm at the Principal's Room on the following agenda  t about Health and Hygiene programme  ramme on Women Trafficking
Date: 15 <sup>th</sup> November  A meeting of Internation November, 2022 at 3:0  Agenda  1. To discuss about 2. To discuss programmer.	Notice al Complaints Committee (ICC) will be held on 22" 00 pm at the Principal's Room on the following agenda. t about Health and Hygiene programme

# Minutes of Meeting Internal Complaints Committee Dated: 22<sup>nd</sup> November 2022 All members of the Internal Complaints Committee discuss the given agenda and the following resolutions were taken unanimously by the members present: Principal Smt. Sriparna Datta, Presiding Officer Dr. Chumki Ghosh Sri Pradip Sarkar Sri Tapanangshu Sarkar Sri Tapanangshu Sarkar Sri Palasendu Ray Agenda-1 One Day Workshop on 'Women Health Hygiene' will be held on 2<sup>nd</sup> December 2022 conducted by the CSCT Welfare Association (NGO) in collaboration with Women Cell and IQAC.

#### Agenda- 2

Programme on 'Women Trafficking: The Modern Slavery' will be held on 15th December 2022 conducted by ICC and Women's Cell in association with IOAC.

There being no other issue to be discussed the meeting ended with vote of thanks to the Chair.

#### Action taken

- One Day Workshop on 'Women Health Hygiene' was held on 2<sup>nd</sup> December 2022 conducted by the CSCT Welfare Association (NGO) in collaboration with Women Cell and IQAC.
- Programme on 'Women Trafficking: The Modern Slavery' was held on 15<sup>th</sup> December 2022 conducted by ICC and Women's Cell in association with IQAC.

# Meeting of ICC, Notice, Resolution and Action Taken

এস জি. এস ওয়াই / এস.এইচ.জি।	টং-এর নোটিশ <sup>গ্রাম উনয়ন কমিট</sup>
ক্ৰমিক সংখ্যা	তারিখ
মহাশয় / মহাশয়, অগামী	বারটার সময় সমিতির/ক্লাবের/
লাইরেমীর অফিস গৃহে অত্র সমিতির/ক্লাবের/ ও নিমলিখিত বিষয় সম্বন্ধে আলোচনা করা হ	লাইব্রেরীর কার্যকারী সমিতির একটি সাধারণ/বিশেষ সভার অধিবেশন বসিবে ইেবে । আপনার উপস্থিতি আবশ্যকীয় ।
ভারিধ	সম্পাদকের স্বাক্ষর
	আলচ্য বিষয়
_	
Ref. No 3/2022-23	
Date: 22nd February 2023	
	Notice
A meeting of Internal Comp	laints Committee (ICC) will be held on 2"
	Principal's Room on the following agenda.
Agenda	2
1. Observation of Women's	Day
2. Miscellaneous	10.00
	43000
	Presiding Officer

#### Minutes of Meeting

#### Internal Complaints Committee

Dated: 2nd March 2023

All members of the Internal Complaints Committee discuss the given agenda and the following resolutions were taken unanimously by the members present:

Principal

Smt. Sriparna Datta, Presiding Officer

Dr. Chumki Ghosh

Sri Pradip Sarkar

Sri Tapanangshu Sarkar

Sri Palasendu Ray

#### Agenda- 1

Women's Day will be observed on  $8^{th}$  March 2023 conducted by ICC in association with IQAC.

There being no other issue to be discussed the meeting ended with vote of thanks to the Chair.

#### Action taken

Women's Day was observed on 8<sup>th</sup> March 2023 conducted by ICC in association with IQAC.

# Meeting of ICC, Notice, Resolution and Action Taken

ক্ৰমিক সংখ্যা			• তা	<b></b>
4144 4(4)	-		Oll	
মহাশয় / মহাশয়া,				
আগামী	বার	সাল, বেলা		র সময় সমিতির/ক্লাবে
লাইব্রেমীর অফিস গৃহে অত্র সমি ও নিম্নলিখিত বিষয় সম্বন্ধে আন্তে				সভার অধিবেশন বসি
a watering indi varie office	াচনা করা হহবে ।	আপনার ডপাস্থাত আব-চ	काश्चा	
Tell Charles				কের স্বাক্ষর
Circa			N-All	াদের বান্দর
A COLUMN TO SERVICE AND ADDRESS OF THE PERSON ADDRESS OF THE PERSON AND ADDRESS OF THE PERSON AN				
Ref. No 4/2022-23				
Date: 21st March 202	23			
		<b>Notice</b>		
A meeting of Interna	al Complain	ts Committee (	ICC) will	he held on
March, 2023 at 3:00 p	m at the Prin	icinal's Room or	the follow	wi
		erpar a Room of	i the follo	ving agenda.
200 70 00 00 00 00 00 00 00 00 00 00 00 0				
<u>igenda</u>				
1. To discuss about	skill develo	pment program	me for air	le.
2. To discuss about	one day wo	rkebon W	me for gir	IS
3. Miscellaneous	one day wo	rkshop on wome	en Entrepr	eneurship
5. Miscerialicous			Le	eles
				ng Officer
		¥ 2		ints Commit

#### Minutes of Meeting

#### Internal Complaints Committee

Dated: 28th March 2023

All members of the Internal Complaints Committee discuss the given agenda and the following resolutions were taken unanimously by the members present:

Principal

Smt. Sriparna Datta, Presiding Officer

Dr. Chumki Ghosh

Sri Pradip Sarkar

Sri Tapanangshu Sarkar

Sri Palasendu Ray

#### Agenda-1

Programme on Skill Development for girls will be held on 10<sup>th</sup> April 2023 conducted by department of Physical Education and NCC Cell in association with IOAC.

#### রেজল্যুশন /Resolution Adopted

#### Agenda- 2

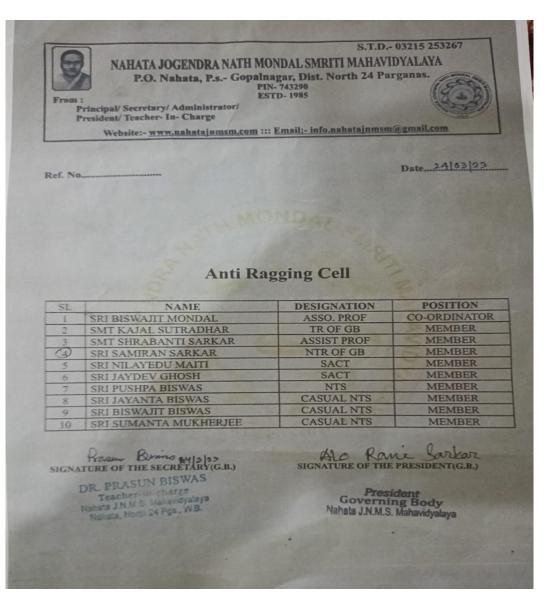
One day workshop on 'Handicraft Making' for girls will be held on 15th May 2022 conducted by EYECON in association with IQAC.

There being no other issue to be discussed the meeting ended with vote of thanks to the Chair.

#### Action taken

- Programme on Skill Development for girls was held on 10<sup>th</sup> April 2023 conducted by department of Physical Education and NCC Cell in association with IQAC.
- One day workshop on 'Handicraft Making' for girls was held on 15<sup>th</sup> May 2022 conducted by EYECON in association with IQAC.

Des crip tion:
Anti-Rag gin g
Cell



Description: A	nti-Ragging Ce	ell, Notice, Re	esolution and	Action Taken (1)
•		,		

গ্রাম উন্নয়ন কমিটি ক্লাব / সমিডি
थत्र कि. धत्र अग्रद /
অস্ত্রহত্ত তারিখ 3 · 10 · 23 ক্রমিক সংখ্যা NJN MSM-0 3
১ ১ ১) টার সময় সমিতির/ক্রাস্ক্র
মহাশয়। মহাশয়। এত বার ১০০২ সাল, বেলা ১০০ টার সময় সমিতির/ক্লাবের/ আগামী তিন্তু বার ১০০২ সাল, বেলা ১০০ টার সময় সমিতির/ক্লাবের/ লাইব্রেরীর অফিস গৃহে অত্র সমিতির/ক্লাবের/লাইব্রেরীর কার্যকারী সমিতির একটি সাধারণ/বিশেষ সভার অধিবেশন বসিবে লাইব্রেরীর অফিস গৃহে অত্র সমিতির/ক্লাবের/লাইব্রেরীর কার্যকারী সমিতির একটি সাধারণ/বিশেষ সভার অধিবেশন বসিবে লাইব্রেরীর অফিস গৃহে অত্র সমিতির/ক্লাবের লাইব্রেরীর কার্যকারী সমিতির একটি সাধারণ/বিশেষ সভার অধিবেশন বসিবে লাইব্রেরীর অফিস গৃহে অত্র সমিতির/ক্লাবের
সম্পাদকের স্বাক্ষর
আলচ্য বিষয়
1. An energent meeting of the
Anti logging all her been called
on 09.10.23, Monday at 2:30 par at
the Principal's Robar, with The
Yellowing agenda:
1. Farnetion of the SG/RC.
- Committee
2. Formation of Squad of Andi Ragging Committee
Ande Ragging Committee
_ 3. Misc.
Biothtra Stritionary Kot on

-			TING RESOL		ge / Place	Princeptolo
effer/Dat	eeting No.	Principles of the Parish of th	উপস্থিত সভাগ NAME OF MEMBERS		wayTime	220
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R/No.			রেজন্মন/Resol	ution Adopte	a	
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	1. TI	Parker's  Re Park  Vilence	Representa Representa July Sinks den Haiti (7	e (Ombe tire) dhar a (Tea teacher	Com and a superior	nely) upresentate sentative)
	1. TI	Parker's  Re Park  Vilence	Representa Representa July Sinks den Haiti (7	e (Ombe tire) dhar a (Tea teacher	Com and a superior	nely) upresentate sentative)
	1. TI	Parker's  Re Park  Vilence	Representa	e (Ombe tire) dhar a (Tea teacher	Com and a superior	nely) upresentate sentative)
2.	1. To 2. P 3. L 4. 1	Purp Bin Not Park Vilagen Tapana	Representa Representa July Biston den Haili (I anohu Janton	e (Omb tive) dbox os (Ten Earther (NTS	Cop me	mber) upresentative) entative)
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	Student's Representative
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	2 Tapati Bins 3 Debashree London
	Action Taken
, ,	Anti-Ragging Placeds have been displayed in some common places of the college mentioning contect
*	co-ordinalar and Principal
2.	The Toll fee number for seporting incidents of lagging declared by the State Sysvertoment has been displayed in prominent places in the College Campris.

# **Description: Anti-Ragging Cell, Notice, Resolution and Action Taken (2)**

এস জি এস ওয়ই / মিটিং-এর নোটিশ গ্রাম উলয়ন কমিটি এস.এইচ.জি। সিবিং-এর নোটিশ ক্লাব / সমিতি
ক্ৰমিক সংখ্যা NJNMSM-07 তারিখ 21.8.23
মহাশয় / মহাশয়া, আগামী প্রান্তর বার 2023 সাল, বেলা 9'32 টার সময় সমিতির/ক্লাবের/ লাইব্রেরীর অফিস গৃহে অত্র সমিতির/ক্লাবের/লাইব্রেরীর কার্যকারী সমিতির একটি সাধারণ/বিশেষ সভার অধিবেশন বসিবে ও নিম্নলিখিত বিষয় সম্বন্ধে আলোচনা করা হইবে । আপনার উপস্থিতি আবশ্যকীয় ।
তারিখ সম্পাদকের স্বাক্ষর
আলচ্য বিষয়
An emergent neeting of the
- Anti- lagging all has been called
- at 2:30 pm at Principals Rovar
on 28.08.2023, Wooday to dirures
- the following agenda
i) Lection of the Ombadsperson ii) Misc.
a) ruse.

ement/ Meeting No. 🖋 সম্প্রক্তিত সভাগণের নাম	श्रम / Place	Principal Sha
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		Notice

# **Description: Anti-Ragging Cell, Notice, Resolution (3)**

এস. জি. এস. ওয়ই / মিটিং-এর নোটিশ গ্রাম উনয়ন কমিটি প্রস.এইচ.জি।  ক্রমিক সংখ্যা NJNMSM-01  তারিখ 2173; 2023
ক্রমিক সংখ্যা NJ NMSM - 01  মহাশয় / মহাশয়া, আগামী শ্রুক্ত বিরু বার 2023 সাল, বেলা 2:3০০০টার সময় সমিতির/ক্রাবের/ লাইরেরীর অফিস গৃহে অত্র সমিতির/ক্রাবের/লাইরেরীর কার্যকারী মমিতির একটি সাধারণ/বিশেষ ঘভার অধিবেশন বিশিষ্ট বিষয় সম্বন্ধে আলোচনা করা হইবে। আপনার উপস্থিতি আবশ্যকীয়।
তারিখ সম্পাদকের স্বাক্ষর
আলচ্য বিষয়
An energent meeting of Anti-lagging lomanietee has been called to next straday, 17.08.2023. Are member 2:30 at the Principals Room with the following agenda.  1. Reforming the Anti-lagging Cell 2. Mise.
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#### মিটিং রেজল্যুশন বহি MEETING RESOLUTION BOOK Principals ज्ञान / Place উপস্থিত সভ্যগণের নাম ब्रिक्टि नर/ Meeting No. NSWMSM-01 230fm সময়/Time NAME OF MEMBERS PRESENT 2013/2023 তারিখ/Date 251 21 551 11 51 1 221 22 321 12 212 Not २७। 23 01 3 Kajad Sutradher 201 13 ₹81 24 581 14 81 4 Wilayen u Mary 21 5 Japler Stock 201 25 501 15 २७। 26 361 16 391 17 917 २४। 28 51 9 Popular House St 18 २३। 29 581 19 so 110 puspa Bisuascsikuer) 001 30 201 20 রেজল্যুশন/Resolution Adopted नश/No. conduct various askieness

# **Description: Anti-Ragging Cell, Notice, Resolution (4)**

3.05. 2022
Meeting.
As meeting of Anti-Ragging cell has
been celed on 10.05. 2022 at 3:00 pm
to discuss the gollowing issue
1) A Review of the Performence of
The Anti-Ragging Committee
2) mis.
(DP
1. Jayanta Bierra
2. 78
3. Bysulaist Bysulas
4. Sameran Sarkay
5. Rasim Oiners
6. Kaja Sutradha.
7. Puspa Biswas (sinder)
8. Sunanta Muldiger

## মিটিং রেজল্যুশন বই MEETING RESOLUTION BOOK মিটিং এর তারিখ / Date of Meeting : 10, 5, 22 মিটিং-এর ক্রমিক সংখ্যা / Serial No. of Meeting : মিটিং এর সময় / Time of Meeting: 3'০০ ৮m মিটিং এর স্থান / Venue of Meeting : উপস্থিত সভাগণের নাম / Name of Members Present 5/9 5/1 30/10 ...Kan 2/2 /0 3b/18 ..... აგ/19 ..... >>/11 ..... 0/3 >२/12 ..... २०/20 ..... २३/21 ..... ১৩/13 ..... \$8/14 ..... ২২/22 ..... buspa Riswas Csi Kolerba/15 ২৩/23 ..... >७/16 ..... ₹8/24 ..... b/8 ভ্ৰমিক সংখ্যা রেজল্যশন / RESOLUTIONS ADOPTED Serial No. Agenda been able to creete a for Teaching at various blaces h seen useful

# **Description: Anti-Ragging Cell, Notice, Resolution and Action Taken (5)**

3.09.2019	
recting	
A meeting of the Anti-Rogging  ceel has been called on 10.09.2019  at 3:00 per out Principal's Room to  dircuss the Gollowing agenda;  a) Postering at strategic points of the	
collège 6) rise.	
2. Bries 4. Samiran Soukar	
5. Fram Omin 6 Kajal Sutradhal. 7. Puspa Biscras (sinder) 8. Sunate Mulehju	

# মিটিং রেজল্যুশন বই **MEETING RESOLUTION BOOK** মিটিং এর তারিখ / Date of Meeting 18/9/ 2010 মিটিং-এর ক্রমিক সংখ্যা / Serial No. of Meeting : মিটিং এর সময় / Time of Meeting: 3 ক্রেন্স মিটিং এর স্থান / Venue of Meeting : উপস্থিত সভাগদের নাম / Name of Members Present 2/2 10/9/12/9 30/10 ...Kda 58/18 .... 0/3 Sanitan Saykar >>/11 >5/19 ..... Populatit Boules >२/12 ..... ₹0/20 ..... ১৩/13 ..... ২5/21 ..... 0/5 >8/14 ..... ३२/22 ..... BUSDA BISWAS CSIK ders 0/15 ২0/23 ..... 1/8 Sunate Muley 5%/16 ..... ₹8/24 ...... ক্রমিক সংখ্য রেজল্যুশন / RESOLUTIONS ADOPTED Serial No. Agenda - 1 Action Takens programme was held on 14.88,2018. Diswayit mortaly Associate Prof in valueble dective Anti-

# **Description: Anti-Ragging Cell, Notice, Resolution (6)**

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#### মিটিং রেজল্যুশন বই MEETING RESOLUTION BOOK মিটিং এর তারিখ / Date of Meeting : 12.8.18 মিটিং-এর ক্রুমিক সংখ্যা / Serial No. of Meeting : মিটিং এর স্থান / Venue of Meeting : Principal's তি ক্রিমিটিং এর সময় / Time of Meeting : 2'০০ চন উপস্থিত সভাগণের নাম / Name of Members Present Jayanta Biene 5/1 30/10 Shrabank Sawon 2/2 56/18 ..... >>/11 ..... >5/19 ..... >>/12 ..... 20/20 ...... ১৩/13 ..... २5/21 ..... \$8/14 ..... २२/22 ..... bucpa Rischas Csi Kdersa/15 २७/23 ..... >७/16 ..... ₹8/24 ..... b/8 ক্রমিক সংখ্যা রেজল্যুশন / RESOLUTIONS ADOPTED Serial No. Agenda - 1 been unanimously resolved that an Anti-Ragging Awareness programme held before the commencement classes in September. The of the Anti- legg ing Cell will the date of the

# **Description:** Grievance Redressal Cell



# NAHATA JOGENDRA NATH MONDAL SMRITI MAHAVIDYALAYA

P.O. Nahata, P.s.- Gopalnagar, Dist. North 24 Parganas. PIN- 743290 ESTD- 1985

Principal/ Secretary/ Administrator/ President/ Teacher- In- Charge

Website:- www.nahatajnmsm.com ::: Email:- info.nahatajnmsm@gmail.com

Ref. No.....

Date 27/05/2023

S.T.D.- 03215 253267

# GRIEVANCE REDRESSAL COMMITTEE

SL.	NAME	DESIGNATION	POSITION
1	Dr. Prasun Biswas	Assistant Professor	Co-Ordinator
2	Dr. Ranajit Maiti	Assistant Professor	Member
3	Dr. Kakali Bhowmik	Assistant Professor	Member
4	Sri Sudip Bhowmik	Full -Time NTs	Member

P. Siswas 27/05/23 SIGNATURE OF PRINCIPAL

DR. PAPUN BISVVAS PRINCIPAL NAHATA J.N.M.S, MAHAVIDYALAY NAHATA, NORTH 24 PGS. W.B.

## **Minutes of Students' Grievance Cell**

**Date : 23-11-2018 Time:** 2.00 PM

Venue: Room No. 207 (Hall Room)

#### Agenda:

- 1. Discussion on the scarcity of drinking water on the campus.
- 2. Misc

#### **Discussion**

The meeting was called to address the increasing number of complaints from students regarding the scarcity of drinking water in various parts of the campus.

**Students** highlighted the severity of the issue, mentioning that students across several dormitories and academic buildings have reported inadequate access to clean drinking water. They added that the problem is particularly acute during peak hours, with some water dispensers running dry and long queues forming in areas where water is still available. Concerns were raised about the potential health risks due to dehydration, especially during warmer months. They provided an overview of the areas most affected, including: Annexure Building and Science Building

#### **Proposed Solutions:**

**Students** proposed an immediate inspection and repair of all water dispensers in the affected areas within 48 hours. Temporary water stations will be set up in the most affected locations to provide relief. A proposal was made to upgrade the existing water supply system, including the installation of new high-capacity dispensers. Regular maintenance schedules will be established to prevent future issues.

#### **Resolution**

#### Steps will be taken:

- 1. To arrange for the immediate inspection and necessary maintenance of the drinking water system.
- 2. To work with student representatives to gather more detailed feedback on the quality and availability of drinking water.
- 3. To contact a AMC provider from the locality

A follow-up meeting to be scheduled in two weeks to review progress and further discuss the implementation of long-term solutions.

#### **Conclusion:**

The meeting concluded with a consensus that the issue of drinking water scarcity is of high priority and needs to be addressed both immediately and sustainably. All parties agreed to work collaboratively to ensure that students have reliable access to drinking water on campus.

Meeting ended with thanks to the Coordinator, all present members and all students' representatives at 4:00 PM.

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## **Minutes of Students' Grievance Cell**

Date: 19.6.2019 Time: 02.00 pm

Venue: Room No. 207 (Hall Room)

#### Agenda:

- 1. Address student grievances regarding the quality, hygiene, and nutritional value of food served in the canteen.
- 2. Misc.

#### **Discussion Points:**

The meeting was convened to discuss ongoing complaints from students about the food quality, hygiene, and nutritional value provided by the college canteen.

**Students** reported that students have raised concerns about the poor taste and quality of food served in the canteen, citing instances of undercooked or stale food. They mentioned that hygiene in the canteen is a major concern, with students reporting unclean utensils, unsanitary food preparation areas, and poorly maintained dining spaces. Students have also expressed dissatisfaction with the lack of healthy and nutritious meal options, noting that most meals are high in fat and carbohydrates but low in essential nutrients like vitamins and proteins. They acknowledged the grievances and shared that there have been challenges with food supply and staff training, which may have contributed to the current issues.

#### Specific areas of concern identified include:

1. Food Preparation: Inconsistent cooking practices leading to undercooked or overcooked meals.

- 2. **Hygiene:** Reports of staff not following proper hygiene protocols, such as wearing gloves and hairnest during food preparation.
- 3. **Nutritional Value:** A limited menu that lacks variety and does not cater to students with specific dietary needs, such as vegetarians or those requiring gluten-free options.

#### **Proposed Solutions:**

Students proposed an immediate inspection of the canteen's kitchen and dining areas to ensure compliance with hygiene standards. A temporary menu review will be conducted to remove items that have received consistent negative feedback, replacing them with more balanced and nutritious options. Staff training sessions on food safety and hygiene practices will be organized within the next week. They suggested a partnership with a nutritionist to help design a more balanced menu that includes a variety of healthy meal options. Regular audits of the canteen by an independent food safety officer to ensure ongoing compliance with health and safety standards. Introduction of a student feedback system where students can rate meals and provide suggestions for menu improvements.

#### **Resolution**

#### Steps will be taken:

- 1. To arrange for the immediate inspection and necessary maintenance of the canteen facilities.
- 2. To work with student representatives to gather more detailed feedback on the types of meals students would like to see on the menu.
- 3. To contact a nutritionist and begin planning for a menu overhaul.

A follow-up meeting to be scheduled in two weeks to review progress and further discuss the implementation of long-term solutions.

#### **Conclusion:**

The meeting concluded with a commitment to improve the food quality, hygiene, and nutritional value in the canteen. All parties agreed on the importance of providing healthy, safe, and enjoyable meals to enhance student satisfaction and well-being.

Meeting ended with thanks to the Coordinator, all present members and all students' representatives at 3:00 PM.

## Minutes of Students' Grievance Cell

Date: 11-05-2021 Time: 02.00 pm

Venue: Room No. 207 (Hall Room)

#### Agenda:

- 1. Address student grievances regarding poor sanitation and hygiene in boys' toilets.
- 2. Misc.

#### **Discussion Points:**

The meeting was convened to discuss the numerous complaints from students regarding the poor sanitation and hygiene conditions in the boys' toilets across campus.

**Students** shared the concerns raised by students, highlighting frequent issues such as unclean toilets, overflowing trash bins, and the absence of basic supplies like soap and toilet paper.

**Students** emphasized that the condition of the boys' toilets, particularly in the dormitories and near the gym, has been deteriorating, leading to significant discomfort and health concerns among the students.

**Students** acknowledged the grievances and noted that certain high-traffic areas, such as the toilets in the boys' dormitories and sports complex, are particularly problematic.

- 1. **Infrequent Cleaning:** Toilets are not being cleaned regularly, especially during evenings and weekends when usage is high.
- 2. Lack of Supplies: Frequent shortages of essential items like toilet paper, soap, and hand towels.
- 3. **Maintenance Problems:** Broken fixtures such as urinals, faucets, and flushes are not being repaired promptly, leading to further sanitation issues.

#### **Proposed Solutions:**

**Students** proposed an immediate increase in the frequency of cleaning, with additional cleaning staff assigned to high-traffic areas. A more rigorous restocking schedule will be implemented to ensure that essential supplies are always available. Temporary inspections will be conducted regularly to identify and address any maintenance issues in the boys' toilets. They suggested establishing a maintenance and inspection schedule to ensure that all facilities are regularly checked and repaired as needed. Installation of new, more durable fixtures in the most problematic toilets to reduce the frequency of breakdowns. They recommended creating a student reporting system for boys' toilets, allowing students to report issues directly to the maintenance team for quicker resolution.

## Resolution

#### Steps to be taken:

- 1. To oversee the immediate increase in cleaning frequency and ensure that all supplies are adequately stocked.
- 2. To implement a maintenance schedule and arrange for the replacement of damaged fixtures.
- 3. To collaborate with student representatives to develop and launch the reporting system for boys' toilet issues.

A follow-up meeting to be scheduled in two weeks to review the effectiveness of the actions taken.

#### **Conclusion:**

The meeting concluded with a consensus on the need for urgent improvements in the cleanliness and hygiene of the boys' toilets. All parties agreed to work together to implement immediate and long-term solutions to address the students' concerns.

Meeting ended with thanks to the Coordinator, all present members and all students' representatives at 4:00 PM.

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## **Minutes of Students' Grievance Cell**

Date: 16-12-2021

Time:

Venue: Room No. 207 (Hall Room)

#### Agenda:

- 1. Address student grievances regarding the limited opportunities for socializing and participating in cultural events that celebrate diversity.
- 2. Misc.

#### **Discussion Points:**

The meeting was convened to discuss concerns raised by students regarding the lack of opportunities for socializing and the limited number of cultural events celebrating diversity on campus.

**Students** outlined the grievances, noting that students have expressed disappointment with the limited number of social events and cultural programs available. Students feel that these events are crucial for building a sense of community and celebrating the diversity within the student body.

They emphasized that international students, in particular, feel underrepresented and have limited opportunities to showcase their cultures and traditions through campus events.

- 1. **Limited Event Frequency:** A lack of regular cultural events, with most activities concentrated around major holidays or specific weeks.
- 2. **Insufficient Support for Student-Led Initiatives:** Students who wish to organize cultural events face challenges such as limited funding, lack of access to facilities, and bureaucratic hurdles.
- 3. Lack of Awareness: Students are often unaware of the events that do take place, leading to lower participation rates.

#### **Proposed Solutions:**

Students suggested organizing monthly cultural nights where different student groups can showcase their traditions, cuisine, music, and arts. They proposed setting up a task force within the Cultural Affairs Committee to work closely with various student groups, particularly international students, to facilitate the planning and execution of cultural events. They recommended the creation of a dedicated budget for student-led cultural events, allowing for more frequent and diverse programming. They suggested better utilization of campus spaces, such as the student center and open courtyards, for social and cultural events. They proposed the development of a cultural calendar that highlights upcoming events, workshops, and activities, which could be widely circulated through newsletters, social media, and campus notice boards. They emphasized the importance of collaboration with local cultural organizations and artists to bring in external expertise and enrich the diversity of events on campus.

#### Resolution

#### **Steps to be taken:**

- 1. To begin planning the first monthly cultural night, with the event scheduled for late September.
- 2. To form the task force within the Cultural Affairs Committee and begin outreach to student groups for event proposals.
- 3. To draft a proposal for a dedicated cultural event budget and present it to the college administration for approval.

- 4. To identify and allocate additional spaces on campus for cultural events and activities.
- 5. To work on creating and distributing a cultural calendar, ensuring that all students are aware of upcoming events.

#### **Conclusion:**

The meeting concluded with a strong commitment to enhancing the social and cultural life on campus. All attendees agreed that providing more opportunities for students to engage with diverse cultures would foster a more inclusive and vibrant community.

Meeting ended with thanks to the Coordinator, all present members and all students' representatives at 3.30 PM.

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## **Minutes of Students' Grievance Cell**

Date: 05-08-2022 Time: 01.00 pm

Venue: Room No. 207 (Hall Room)

#### Agenda:

- 1. Address student grievances regarding insufficient or outdated computers and software in the college labs.
- 2. Misc.

#### **Discussion Points:**

The meeting was convened to discuss ongoing student complaints about the lack of adequate and up-to-date computers and software in the college labs, which is impacting their ability to complete assignments and projects efficiently.

**Students** presented the grievances, noting that many students have reported frequent issues with slow or malfunctioning computers, outdated software that does not support the latest industry standards, and a general lack of available workstations during peak hours. They added that these issues are particularly problematic for students in technical programs

like Computer Science, Engineering, and Design, where access to reliable and up-to-date technology is critical.

<u>Students</u> acknowledged the grievances and highlighted the following specific <u>problems:</u>

- 1. **Outdated Hardware:** Many computers in the labs are several years old, leading to slow performance and frequent crashes.
- 2. **Software Compatibility Issues:** Some of the software installed on lab computers is outdated and incompatible with the latest versions used in industry, hindering students' ability to learn and practice relevant skills.
- 3. **Insufficient Workstations:** There are not enough computers available in certain labs, especially during peak times, leading to long wait times for students needing to complete assignments.

#### **Proposed Solutions:**

**Students** proposed a short-term plan to upgrade the most outdated computers in the labs with refurbished machines that have better specifications. Installation of trial versions or open-source alternatives to some of the outdated software, allowing students to work with more current tools without immediate cost implications. They suggested implementing a booking system for lab workstations, ensuring fair and efficient use of available resources during peak times. They recommended a comprehensive audit of all IT equipment in the labs to assess the full extent of the issues and prioritize areas for upgrade. They proposed securing funding for a phased upgrade of lab computers, with the goal of replacing all outdated machines within the next academic year. Regularly scheduled software updates and license renewals to ensure that students have access to the latest tools required for their courses. Exploration of partnerships with technology companies to provide educational discounts or donations of equipment and software to the college.

#### **RESOLUTION:**

#### Steps to be taken-

- 1. To begin the process of upgrading the most outdated computers in the labs and install trial versions of newer software.
- 2. To draft a proposal for funding the comprehensive IT infrastructure upgrade, which will be presented to the college administration.
- 3. To implement a workstation booking system and monitor its effectiveness in reducing wait times.

A follow-up meeting will be scheduled in one month to review progress on the immediate actions and discuss the next steps for the long-term solutions.

#### **Conclusion:**

The meeting concluded with a clear plan to address the issues related to outdated computers and software in the labs. All attendees agreed on the importance of providing students with the necessary technological resources to support their academic success.

Meeting adjourned with thanks to the Coordinator, all present members and all students' representatives at 3:00 PM.

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#### Minutes of Students' Grievance Cell

Date: 21-12-2022 Time: 2.30 pm

Venue: Room No. 207 (Hall Room)

#### Agenda:

- 1. Address student grievances regarding limited access to study materials, outdated resources, and lack of quiet study spaces.
- 2. Misc

#### **Discussion Points:**

The meeting was convened to address concerns from students about insufficient access to study materials, outdated resources in the library, and a lack of quiet study spaces on campus.

**Students** presented the grievances, highlighting that students have reported difficulties in accessing current study materials, outdated textbooks and journals, and a shortage of quiet areas conducive to studying and focusing. They noted that these issues are impacting students' ability to prepare for exams, complete research projects, and engage in productive study sessions.

**Students** acknowledged the grievances and identified the following specific issues:

- 1. **Limited Access to Materials:** Many students are struggling to find essential study materials and textbooks, with some resources not being available in the library or online.
- 2. **Outdated Resources:** Some of the library's resources, including textbooks, journals, and databases, are outdated and do not reflect the latest academic research and developments.
- 3. Lack of Quiet Study Spaces: There is a shortage of designated quiet areas where students can study without distractions, leading to a noisy and less effective study environment.

#### **Proposed Solutions:**

**Students** proposed an inventory review to identify gaps in the current collection and prioritize the acquisition of new and updated study materials. They suggested the use of temporary partitions or the reallocation of existing spaces to create more quiet study areas in high-traffic locations. They proposed the establishment of a digital resource request system where students can suggest and request new materials for the library's collection. They recommended a comprehensive plan for regular updates to the library's resources, including subscriptions to current journals, e-books, and digital databases. They suggested the construction of additional study rooms or quiet zones within the library and other campus buildings, with soundproofing measures to reduce noise. Collaboration with faculty to ensure that recommended textbooks and essential study materials are available in the library and accessible to all students. They proposed organizing periodic surveys to gather feedback from students on their study space needs and resource requirements.

#### Resolution

### Steps to be taken:-

- 1. To conduct an inventory review of the library's collection and prepare a list of needed updates and new acquisitions.
- 2. To oversee the reconfiguration of existing spaces to create more quiet study areas and explore the feasibility of additional construction for study spaces.
- 3. To implement a digital resource request system and begin collecting student suggestions for new library materials.
- 4. To organize a survey to gather student feedback on study space and resource needs and use the data to guide future improvements.

#### **Conclusion:**

The meeting concluded with a commitment to addressing the issues related to study materials, library resources, and quiet study spaces. All attendees agreed on the importance of enhancing the study environment to support student success and well-being.

Meeting adjourned with thanks to the Coordinator, all present members and all students' representatives at 4:00 PM.

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## **Minutes of Students' Grievance Cell**

Date: 03-03-2023 Time: 12.00 pm

Venue: Room No. 207 (Hall Room)

## Agenda:

- 1. Address student grievances regarding insufficient availability of fans and lights in campus facilities.
- 2. Misc.

#### **Discussion Points:**

The meeting was convened to address concerns from students about the insufficient availability and functionality of fans and lights in various campus facilities, which is affecting their comfort and ability to study effectively.

**Students** outlined the grievances, noting that students have reported inadequate ventilation due to a lack of fans and poor lighting in certain areas of the campus, including study rooms, dormitories, and common areas. They emphasized that these issues are particularly problematic during peak usage times and can impact students' concentration and overall comfort.

<u>Students</u> acknowledged the grievances and identified the following specific problems:

- 1. **Insufficient Fans:** Many study rooms, dormitory rooms, and common areas lack sufficient fans, leading to uncomfortable heat during warmer months.
- 2. **Inadequate Lighting:** Certain areas on campus have poor lighting, affecting students' ability to study effectively and move around safely, particularly in the evenings.
- 3. **Maintenance Issues:** Some existing fans and lights are malfunctioning or not functioning at all, exacerbating the problem.

#### **Proposed Solutions:**

Students proposed a temporary increase in the number of portable fans in high-traffic areas such as study rooms and dormitories until a permanent solution is implemented. They suggested conducting an immediate assessment of lighting needs, prioritizing the replacement of broken or inadequate lights and installing additional lighting in poorly lit areas. They recommended a quick inspection of existing fans and lights to address any immediate maintenance issues and ensure that all units are operational. They proposed a comprehensive plan to upgrade the ventilation system in dormitories and study areas, including the installation of additional ceiling fans and improved air circulation systems. They recommended a review and upgrade of the campus lighting infrastructure, focusing on energy-efficient and brighter lighting solutions for all study and common areas. They suggested the creation of a feedback system where students can report issues with fans and lights directly to the facilities management team for prompt resolution. Regular maintenance schedules to ensure that all fans and lighting equipment are functioning correctly and efficiently.

#### **RESOLUTION:**

#### **Steps to be taken::**

- 1. To oversee the distribution of portable fans and initiate the assessment of lighting needs across the campus.
- 2. To conduct an inventory of lighting equipment, prioritize replacements, and start the installation of additional lights in poorly lit areas.
- 3. To organize a team to inspect and repair existing fans and lights, ensuring they are in working order
- 4. To work on setting up a feedback system for reporting issues with fans and lights and communicate it to the student body.

#### **Conclusion:**

The meeting concluded with a commitment to addressing the issues related to the availability and functionality of fans and lights. All attendees agreed on the importance of improving these facilities to enhance student comfort and support a conducive study environment.

Meeting adjourned with thanks to the Coordinator, all present members and all students' representatives at 2:00 PM.

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#### Minutes of Students' Grievance Cell

Date: 23-06-2023 Time: 01.50 pm

Venue: Room No. 207 (Hall Room)

#### Agenda:

- 1. Address student grievances regarding the use of modern technologies in teaching.
- 2. Misc.

#### **Discussion Points:**

The meeting was convened to discuss concerns raised by students about the integration and use of modern technologies in teaching. Students have reported issues related to outdated technology, inconsistent use of digital tools, and insufficient training for both students and faculty.

#### **Students** outlined the grievances, noting that students have experienced difficulties due to:

- 1. **Outdated Equipment:** Some classrooms are equipped with outdated technology that does not support current teaching methods or digital tools.
- 2. **Inconsistent Use:** Not all instructors use modern technologies effectively, leading to a lack of uniformity in teaching methods and tools used across different courses.
- 3. **Training Issues:** Students and faculty alike have expressed the need for more training and support in using digital tools and platforms effectively.

#### **Students** acknowledged the grievances and identified the following specific problems:

- 1. Lack of Up-to-Date Equipment: Many classrooms still use outdated projectors and computers, which hinder the effective use of modern educational software and platforms.
- 2. **Inconsistent Integration:** Variation in how different instructors incorporate technology into their teaching, with some fully embracing digital tools while others rely on traditional methods.
- 3. **Insufficient Training:** Both students and faculty have limited knowledge of how to use available digital tools and platforms effectively, impacting their learning and teaching experiences.

#### **Proposed Solutions:**

**Students** proposed a rapid assessment of current classroom technology to identify and prioritize the replacement of outdated equipment. They suggested organizing workshops and training sessions for faculty to enhance their use of digital tools and ensure more consistent integration across courses. They recommended the development of a guide or resource for

students on how to use digital tools effectively for their coursework. They proposed a strategic plan for regularly updating classroom technology, including budget considerations for new equipment and tools. They suggested establishing a technology support center to provide ongoing assistance and training for both students and faculty. They recommended creating a feedback mechanism for students to report issues with technology and suggest improvements, ensuring that concerns are addressed promptly. Implementation of a technology integration framework to guide faculty in incorporating modern tools and methods into their teaching practices.

#### **RESOLUTION:**

#### Steps to be taken:

- 1. To conduct an inventory and assessment of classroom technology and initiate the replacement of outdated equipment.
- 2. To organize and schedule training workshops for faculty and develop a comprehensive guide for students on using digital tools.
- 3. To coordinate the creation and distribution of educational resources and guides for students.
- 4. To work on establishing a feedback mechanism for reporting technology issues and gathering suggestions from students.

#### **Conclusion:**

The meeting concluded with a commitment to addressing the issues related to the use of modern technologies in teaching. All attendees agreed on the importance of updating technology and providing adequate training to enhance the teaching and learning experience.

Meeting adjourned with thanks to the Coordinator, all present members and all students' representatives at 3:50 PM.